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## Smartphone Based Behavioral Therapy for Pain in Multiple Sclerosis (MS) Patients: A feasibility acceptability randomized controlled study for the treatment of comorbid migraine and MS pain

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### Abstract

**Background**—Multiple Sclerosis (MS) and Migraine are comorbid neurologic conditions. Migraine prevalence is three times higher in the MS clinic population compared to the general population, and patients with MS and migraine are more symptomatic than patients with MS without migraine.

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**Dr. Mia Minen:** Conceptualization, Methodology, Resources, Writing Original Draft, Writing-Review and Editing, Funding Acquisition, Supervision

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Declaration of Interest form:

Dr. Mia Minen:

The NYU School of Medicine maintains a financial disclosure process to assess individual and institutional interests that may be related to the research.

Dr. Mia Minen, a research study doctor, contributed to developing intellectual property being used in this study that is co-owned by NYU and IRODY. If the research is successful, NYU and IRODY may benefit from the outcome.

The NYU Langone Conflicts of Interest Office (CIMU) has reviewed the researcher's and NYU's financial interests and approved a written plan to monitor these interests for the duration of the study.

The NYU School of Medicine Institutional Review Board was informed of the CIMU determination prior to approving the study. If you would like more information, please ask the researchers, the study coordinator, or the CIMU at 212-404-4026.

**Kathryn B. Schaubhut** reports no conflicts of interest.

**Kaitlyn Morio** reports no conflicts of interest.

**Declarations of Interest:** Dr. Mia Minen contributed to developing intellectual property being used in this study that is co-owned by NYU and IRODY. If the research is successful, NYU and IRODY may benefit from the outcome. Kathryn Schaubhut and Kaitlyn Morio report no conflicts of interest.

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**Objective**—We sought to conduct a pilot feasibility and acceptability study of the RELAXaHEAD app in MS-Migraine patients and to assess whether there was any change in migraine disability and MS pain-related disability.

**Methods**—Randomized controlled study of patients with MS-migraine ages 18–80 years with 4+ headache days/ month who were willing to engage in smartphone based behavioral therapy. Half received the RELAXaHEAD app with progressive muscle relaxation (PMR) and the other half received the app without the PMR. Data was collected for 90 days on measures of recruitment, retention, engagement, and adherence to RELAXaHEAD. Preliminary data was also collected on migraine disability (MIDAS) and MS pain (PES).

**Results**—Sixty-two subjects with MS-migraine were enrolled in the study (34 in PMR arm, 28 in monitored usual care arm). On average, during the 90 days, participants played the PMR on average 1.8 times per week, and for 12.9 minutes on days it was played. Forty-one percent (14/34) of the participants played the PMR two or more times weekly on average. Data was entered into the daily diaries, on average, 49% (44/90) of the days. There were major challenges in reaching subjects in follow-up for the efficacy data, and there was no significant change in migraine disability (MIDAS) scores or MS Pain (PES) scores from baseline to the endpoints. During the six-month follow-up, most patients felt either positively or neutral about the relaxation therapy.

**Conclusion**—There was interest in scalable accessible forms of behavioral therapy to treat migraine and MS-related pain in patients with MS and comorbid migraine. Similar to prior studies, a significant minority were willing to practice the PMR at least twice weekly. In the societal shift from telephone to more text and internet-based interactions, follow up was challenging, but those reached indicated that they appreciated the PMR and would recommend it to others. Future work should focus on engagement and efficacy.

## Keywords

Smartphone application; behavioral therapy; Progressive muscle relaxation therapy; Electronic diary; Multiple Sclerosis Pain; Migraine

## 1. INTRODUCTION

Patients with Multiple Sclerosis (MS) suffer from significant pain, depression, and anxiety,<sup>1</sup> and continue to seek additional therapies beyond available and effective pharmacological therapies.<sup>2</sup> One cause of pain in patients with MS is migraine. Migraine is the second most disabling condition per the World Health Organization (WHO),<sup>3</sup> and a prior study showed that migraine prevalence is three times higher in the MS clinic population compared to the general population.<sup>4</sup> Moreover, MS patients with migraine are more symptomatic than MS patients without migraine,<sup>4</sup> and patients with both MS and migraine (MS-Migraine) had higher scores for fatigue (fatigue severity scale), depression (PHQ9) and anxiety (PHQ). In addition, these patients were more prone to experiencing new or worsening neurologic symptoms compared to MS patients without migraines.<sup>4</sup>

Prior research has shown that Progressive Muscle Relaxation (PMR) therapy is an effective treatment for patients with either MS or migraine.<sup>5,6</sup> PMR is a simple, easily taught,<sup>7,8</sup> safe,<sup>5</sup> but under-utilized mind-body intervention.<sup>9,10</sup> Traditionally, psychologists train patients in

the use of PMR. However, physicians have difficulty finding providers, and patients have difficulty accessing and paying for behavioral treatments for chronic conditions such as for migraine or MS.<sup>11–14</sup>

A review of digital and remote communication technologies as a tool for MS management<sup>15</sup> showed that of 28 eHealth solutions, 14 were web-based, and 11 were app based. The MS eHealth solutions to date mostly support disease monitoring, self-management, treatment, and rehabilitation. A minority may also offer patient advice and education. There have also been studies examining physical activity related to Nintendo<sup>16</sup> and whether gamification might improve engagement in some remotely delivered MS therapies. However, to the best of our knowledge, there has not been smartphone based behavioral therapy for the prevention of MS pain and migraine.

New smartphone based interventions such as the RELAXaHEAD application (app)<sup>17</sup> have been developed as an alternative to the traditional in-office based behavioral therapy. In a previous single arm study of patients with migraine (without Multiple Sclerosis) receiving care at an academic tertiary care hospital's neurology department, RELAXaHEAD treatment was associated with a 50% reduction in headache days after two months of treatment compared to after one month of treatment in those who used it two or more times a week.<sup>18</sup>

The primary aim of this study was to conduct a pilot feasibility and acceptability study of the RELAX approach in MS-migraine patients who visit an MS Center. A secondary aim was to assess whether there was any change in migraine disability and MS pain related disability. We hypothesized that compared with baseline, there would be trends in the RELAX (PMR) arm towards decreased disability and improvements in MS pain related quality of life.

## 2. METHODS

This study was approved by our medical center's Institutional Review Board (IRB). It was registered on [ClinicalTrials.gov](https://clinicaltrials.gov/ct2/show/study/NCT03183791) [NCT03183791].

### 2.1 Study Population and Recruitment

Patients who presented to the medical center's Comprehensive Multiple Sclerosis Centers and various MS-related events were pre-screened for the study by Research Assistants (RAs) using EPIC,<sup>19</sup> an Electronic Medical Record (EMR) system. RAs screened patient charts for the following criteria: age 18–80, prior diagnosis, or problem listed as “migraine” and or “headache. They had to have been diagnosed with MS by a healthcare provider, and all types of MS diagnoses were included in the study. Screened patients, thought to be potentially eligible, were approached by RAs either in-person at the MS Centers, or via phone after their appointment has ended. The RA asked patients questions to determine eligibility (see Table 1).

RAs also recruited participants through MS events in NYC; individuals interested in the study provided their contact information to and were contacted by the RA to determine potential study eligibility per the same criteria.

All eligible persons interested in participating attended in-person enrollment sessions at the medical center. RAs obtained informed consent and randomized participants to the PMR or monitored usual care (MUC) condition. RAs collected headache history and baseline data via REDCap:<sup>20</sup> demographics, medical history, medication usage, headache and MS history, psychiatric screens, and previous behavioral therapy for migraine (Table 2). RAs created a de-identified study participant account on the RELAXaHEAD online portal, downloaded the app onto participants' smartphones, and conducted the sessions as described below. Those in the PMR group received the full version of the RELAXaHEAD app with PMR, while those in the MUC group received the same RELAXaHEAD app without PMR. During the informed consent process, the RA notified the participant that if s/he were to be randomized to the control group, s/he could receive the PMR after the study ended.

**PMR Group:** RAs discussed clinical efficacy and application of PMR therapy and demonstrated how to use the RELAXaHEAD application. Participants completed a 15-minute long PMR session during the enrollment session. Participants were asked to complete the daily headache diary and perform one 15-minute PMR session and one 5-minute PMR session per day.

**MUC Group:** RAs demonstrated how to use the RELAXaHEAD application. Participants were asked to complete the daily headache diary.

All participants received Amazon gift cards for participation (\$25 for the initial enrollment and then \$1/day for data usage for up to 90 days).

## 2.2 Study Intervention

The RELAXaHEAD app, developed in partnership between NYU Langone Health and IRODY,<sup>21</sup> was developed using an iterative approach and was beta tested with both patient and headache specialist input.<sup>17</sup> The app has the same PMR audio files created by a psychologist used in the Stress Management in Living with Epilepsy (SMILE) study.<sup>22</sup> The RELAXaHEAD app, used in multiple studies to assess headaches and PMR<sup>18,23</sup>, contains a headache diary, which includes features for tracking headache characteristics, headache medications, and sleep, as well as tracking medication side effects and menstrual cycles. There is also a notes section for free text notes. [Figure 1]

Protocol Changes:

1. In the original grant proposal we had planned to contact participants via telephone to complete follow-up surveys. Because of difficulties in reaching participants in other studies we had been conducting, we added email correspondence to the protocol.
2. Similarly, in an effort to improve compliance compared to what we had learned in prior pilot RELAXaHEAD work, compliance phone calls were instituted if the participant was missing 3 days or more of application use.

## 2.3 Measures

**Primary Outcomes**—Our primary outcomes were related to feasibility and acceptability. We collected data on measures of recruitment, retention, engagement, and adherence to RELAXaHEAD: the application tracked daily diary entries as well as PMR frequency and length of sessions. Follow-up calls were done at 48–72 hours, 1 month, 2 months, 3 months, and 6 months. During these calls, participants were asked if they enjoyed the PMR sessions, faced any obstacles, and the likelihood of recommending the app to others.

**Secondary Outcomes**—We had two efficacy outcomes: 1. Migraine disability using the Migraine Disability Assessment Scale (MIDAS).<sup>24</sup> a validated 5 item questionnaire that has internal consistency and test-retest reliability. It was developed to assess headache-related disability to improve migraine care. Questions ask about prior activity limitations over the past 3 months. 2. We also assessed for the Medical Outcomes Study (MOS) Pain Effects Scale (PES). The PES scale measures how pain and other symptoms associated with MS have affected mood, ability to walk or move around, sleep, normal work (both outside and at home), recreational activities, and enjoyment of life over the past 4 weeks. Patients are asked to rank whether MS-related symptoms interfered not at all, a little, moderately, quite a bit, or to an extreme degree with each aspect of their lives.<sup>25</sup> This survey is part of the Multiple Sclerosis Quality of Life Inventory (MSQLI).

## 2.4 Statistical Analyses

**Sample size**—As indicated by Kraemer and colleagues,<sup>26</sup> our pilot sample size was based on the pragmatics of recruitment and the requisites for examining feasibility. A priori, our target N was 60 (30 in each group).

**Analysis plans**—We used block randomization<sup>27</sup> with random block sizes of 4 to 6 to assign participants in 1:1 ratio to the two intervention groups: RELAX and MUC. The block randomization was done by a statistician unrelated to the study team. We generated descriptive statistics for all variables using means (standard deviations) and medians (IQR) for continuous variables, and frequencies (proportions) for categorical variables. We assessed the balance between intervention and control arms by comparing summary statistics (means and proportions as defined above) in each study arm using univariate tests (t-test for continuous variables and chi-squared test for binary or categorical variables) within two-tailed significance level of 0.05. (These tests were not adjusted for multiple testing and are used as exploration tools).

As previously stated, our primary focus was to examine feasibility, specifically, recruitment, retention, engagement and adherence to RELAXaHEAD. We report descriptive statistics on use of the headache diary and of the PMR. We explored migraine disability outcomes between participants assigned to the PMR and to the control arm by comparing the intra-individual change in MIDAS score from baseline to 6-month follow-up in the PMR and in the MUC group using a t-test (for participants enrolled after 15 May 2018). We also explored MS pain outcomes by comparing intra-individual changes in MS POES.

### 3. RESULTS

As shown in supplemental table 1, there were 2,827 people who presented to our MS Center between November 1, 2017 and September 19, 2018. Of these patients, 600 were screened in Epic as having “headache” as a prior diagnosis or problem in their problem list.

Additionally, 8 patients were recruited from the Brooklyn MS Center and 10 patients at MS related events around the city in the Spring of 2018. A total of 62 patients had a confirmed migraine diagnosis based on the comprehensive survey questions and met study inclusion criteria. There were 34 in the intervention arm and 28 in the control arm. Of note, the most common reasons for ineligibility was no headaches currently (16%) and not enough headaches (10%). Of those contacted, 13% of patients stated that they were not interested in participating in the study; the most common reason was that they did not have time and/or they had too many other time commitments.

As seen in Table 2, of the 62 participants, 55 (89%) were female. Mean age was  $39\pm 11$ . Headaches developed on average at  $20\pm 11$  years. MS symptoms developed at  $27\pm 10$  years and MS was diagnosed at  $31\pm 10$  years. Mean number of headache days/month was  $13\pm 8$ . Average headache intensity on numeric rating pain scale was  $7\pm 2$ . Migraine Disability Assessment (MIDAS) scores averaged  $39\pm 39$ . Patients previously used the following for headache management: triptans 37% (23/62), opioids 35% (22/62), oral preventive medications 47% (29/62), botulinum toxin 15% (9/62). Top comorbid conditions were: chronic back pain (56%), anxiety (52%), depression (56%). Prevalent MS symptoms: fatigue (95%), weakness (94%), numbness (89%), emotional changes (74%), depression (71%), cognitive decline (73%), difficulty walking (73%), speech (65%), bladder (63%), bowel (45%).

#### 3.1 Quantitative Results

On average, in the 90-day period of the study, participants played the PMR 1.8 times per week. Forty-one percent (14/34) of the participants played the PMR two or more times weekly on average. PMR was played for an average of 12.9 minutes per day on days it was used. Baseline data comparing the high users (2+ days/week) versus low users (less than 2 days/week) can be found in the Supplemental Table 2. There were no statistically significant differences except for baseline PROMIS anxiety scores (high users  $59.1 \pm 5.2$  (n=9) vs low users  $50.2\pm 10.1$  (n=18),  $P=0.0208$ ). For all study participants, data was entered into the daily diaries on average 49% (44/90) of the days. Control groups entered data on average 59% (53/90) of days, and PMR group 39% (35/90). Figure 1 shows attrition over the first 90-day period by week.

MIDAS scores for all participants at baseline averaged  $42.9\pm 36.9$ , which falls within the Severe Disability range (scores of 21+) (Table 3). Out of the total 62 participants, 44 participants (71%) completed the MIDAS questionnaire both at baseline and at study end (6-month follow up). The average at baseline was  $41\pm 44$ , and the average at the 6-month follow up was  $29\pm 43$ . The control group (n=21) scored at baseline  $35\pm 46$  and at study end  $16\pm 25$ . The PMR group (n=23) averaged  $46\pm 42$  at baseline and  $41\pm 52$  at study end. (Table 3) MOS PES scores at baseline (n=61) averaged  $17\pm 7$  (Table 4). Out of the 61 total participants, 32 (52%) participants completed both the MOS PES for baseline and at 3

months. The average was 16+/-7 at baseline, 12+/-6 at 3 months. For control subjects (n=18) baseline averaged 15+/-7, 3 months 12+/-6. For PMR subjects (n=14) baseline averaged 18+/-5, and 3 months 12+/-5. (Table 4)

### 3.2 Qualitative Results

Participants were asked 3 follow up questions: 1) What do you think of the relaxation therapy? 2) What obstacle(s) have you encountered in doing the therapy as recommended? 3) Would you recommend the therapy to others? RAs transcribed their answers into the follow-up questionnaires via REDcap. As the study progressed, the number of participants reached decreased at each follow-up time, and some subjects failed to answer all questions during each follow-up. Baseline characteristics comparing those who were reached at the one-month follow-up compared to those who were not reached for the one-month follow-up can be found in Supplemental Table 3. There were no statistically significant differences except for gender (81.6% of females completed the 1 month follow up versus 100% of females did not complete the 1 month follow up, P=0.0256). Of the 34 PMR subjects, the number reached at 48-72 hours, 1 month, 2 months, 3 months, and 6 months were as follows; 29 (85%), 15 (44%), 9 (26%), 11 (32%), 10 (29%). (Table 5) Two participants (6%) were unable to be reached at any follow up date.

The responses to “What do you think of the relaxation therapy?” were categorized into: *Positive, Neutral/Unsure/Mixed, Negative, and N/A- infrequent use of the app.* During the first follow up, out of 29 responses, 20 responded positively (69%), 7 (24%) *Neutral/Unsure/Mixed*, and one (3%) negatively. At the 6 months follow up, 5/9 (56%) responded positively, 4/9 (44%) responded *neutral/unsure/mixed*. (Table 6)

Given N=34 and 5 follow up interview time points, there were 170 possible responses over the study period. We were able to obtain 73 (43%) responses to “What do you think of the relaxation therapy.” Results and representative quotes from the 73 recorded responses are presented in Table 7.

For the follow-up question, “What obstacle(s) have you encountered in doing the therapy as recommended” responses were categorized into 12 obstacles as well as the option for no obstacles or N/A if they had not been using the app. Over the 5 follow up sessions, 36% responded no obstacles. Most commonly reported obstacles were Forgets to do PMR (11%), App Difficulties (10%), Time commitment (11%) and External Factors Interfere (9%). Full responses and examples available in Table 6 and Table 7.

In the MS PMR group, few participants noted migraine/MS-specific barriers to using the RELAXaHEAD app in their follow ups. One follow up answer was, “If she has a migraine, it is hard for her to tense certain parts of her body, and those muscles won’t fire”, and another participant answered “She has been going through a lot of pain and forgets about the PMR until she has a migraine and then cannot do it while she has it.” One person mentioned tensing muscles as an obstacle but did not specify if it was during an attack. Another participant mentioned forgetting to do the PMR due to MS.

For the question, “Would you recommend the therapy to others?”, responses were categorized into *Yes*, *No*, *Unsure/Neutral*, and *N/A- has not done therapy long enough*. In the first 48–72 hour follow up, 22/28 (79%) responded *Yes*, 2/28 (7%) *Unsure/Neutral*, and 4/28 (14%) responded *N/A has not done therapy long enough*. At the last follow up, all of the eight respondents answered yes. In total, overall follow-ups, 61/70 (87%) responded “Yes”, 1/70 (1%) responded “No”, 4/70 (6%) were Neutral/Unsure, and 4/70 were N/A- has not done therapy long enough. (Table 6)

#### 4. DISCUSSION

In this population of people with severe migraine disability who have had headaches for an average of over 20 years and an MS diagnosis for an average of over 10 years, we had several key findings. First, there was significant interest in a nonpharmacologic based intervention. Second, for a significant minority of participants, the RELAXaHEAD app was feasible and acceptable; 41% did the PMR at least two days a week. However, there was difficulty reaching participants throughout the study period and there were engagement issues with the use of a mobile health technology in people with MS. Understanding these issues might be helpful for developing new lines of research.

There was significant interest in a smartphone based behavioral trial for MS pain and migraine. This is especially important as patients with MS and migraine face the challenge of polypharmacy (5+ drugs);<sup>28</sup> many patients suffer from side effects due to their multiple medications in addition to their usual symptoms.<sup>29</sup> The option for MS patients with migraine, about half of whom had been on a migraine preventative medication, to participate in evidence-based behavioral therapy to treat their migraines and other pain was well received as designated by the recruitment statistics indicating a significant level of interest in the study.

As this was primarily a feasibility/acceptability study, we discuss considerations regarding difficulty around data collection and challenges in engagement, as well as how our engagement compares to that of the greater body of mHealth literature. Based on the low follow-up response rates (and thus limited outcome data collected), we do not focus on efficacy.

##### Difficulty collecting outcome data at study period intervals

Participants did not answer their phones during the follow-up data assessments. This has become an increasing issue in the conduct of clinical research. Attrition and nonresponse can be a particular disadvantage of longitudinal survey studies, and is greatly affected by study design features like time between data collection, modes of contact (i.e. telephone, email, in-person), and established rules for when participants should be contacted within the study period.<sup>30</sup> We conducted focus groups with participants from other RELAXaHEAD studies which revealed that participants want varied methods of communication with the study team.<sup>31</sup> Some said it is difficult to participate in study follow-up and compliance phone calls, and that they prefer to choose from among various options e.g. phone calls, text, email for contact with the study team. Thus, methods of contacting the participants should be varied and tailored to patient preferences.

### **This was a study of behavioral therapy-not pharmacologic therapy**

Behavioral therapy takes a lot of patient effort, and there are numerous issues with adherence to behavioral therapy in general. [We refer readers to two reviews by our team for a more in-depth discussion of adherence to behavioral therapy for headache/migraine<sup>32,33</sup> and methods to improve adherence.] In the case of MS, it appears that MS patients have better adherence to medications than behavioral interventions. In a retrospective review of adherence via electronic health records from 2004 to 2013, most MS patients (82%) had greater than 80% adherence to their MS medications<sup>34</sup>. By comparison, published research examining MS patients participating in behavioral interventions to control and manage common mental health difficulties show drop-out rates ranging from 25% to 75%.<sup>35</sup>

### **Type of therapy-low touch, no therapist and thus no therapeutic alliance**

This was a low touch smartphone-based study. In a telephone-based CBT study for MS, while 75% of participants appreciated the convenience of telephone delivery, 46% reported missing face-to-face contact.<sup>36</sup> In prior work, the therapeutic alliance has been found to be highly beneficial, also accounting for why education sessions (as opposed to CBT treatment sessions) were also found to be beneficial in improving study outcomes.<sup>36</sup> In our study, there was just one in-person enrollment session and we did not have therapists interacting with the subjects. Thus, there was no therapeutic alliance.

### **Level of individual commitment (smartphone versus in-person sessions)**

The level of effort required to enroll in the RELAXaHEAD study is minimal. In a smartphone based single arm open label study assessing the MS TeleCoach to increase physical activity levels to improve fatigue in MS, 75 patients were recruited and 57 (76%) completed the study.<sup>37</sup> One of most frequently reported reasons for drop out was lack of motivation.<sup>37</sup>

In a smartphone-based study of MS patients assessing the feasibility of remote active testing using smartphone and smartwatch technology, there was 70% adherence to active tests (adherence defined as proportion of weeks with at least 3 days of completed testing).<sup>38</sup> The likelihood of study discontinuation decreased throughout the year: 50% of the drop outs were within the first 4 months, and 75% were by 7.25 months. <sup>38</sup> While future work should target adherence, adherence in this study is not inferior to those of other smartphone-based pain studies. For example, a prior smartphone-based pain study had only 1 in 7 participants provide data on most days in a 6 months period.<sup>39</sup>

Finally, people who agree to participate in a smartphone study may not have the same level of commitment as those who agree to an in-person based behavioral study. Another study showed that baseline engagement may be a predictor of completion. In a prior study in which treatment adherence was ~80%, the authors stated that study participants were already “highly activated at baseline” meaning they were already engaged in many self-management strategies at the time of enrollment into the study.<sup>36</sup>

### Daily practice is a significant time commitment

We asked participants to complete daily exercises as opposed to weekly or biweekly sessions, and we were able to track compliance in real-time. Prior behavioral studies may record whether homework was done, but often a) do not report completion of homework assignments or b) are unable to determine if the homework was done as instructed on a scheduled basis or whether answers were recorded right before the behavioral therapy session.<sup>40,41</sup>

In the CBT for MS pain, fatigue and depression versus MS education study, adherence was higher in the educational arm as opposed to the CBT arm. The authors theorized that those in the CBT arm had more homework demands such as daily symptom monitoring and skills practice, and thus this could have affected treatment adherence.<sup>36</sup> Similarly, in our study, participants were asked to do these tasks daily, and thus the greater practice demand may have affected adherence. In our study, those who only had to complete the daily diary entered data on average 59% (53/90) of days whereas those who were expected to complete the daily diary and practice PMR did it on average 39% (35/90) of days.

Of note, prior behavioral studies may record whether homework was done, but often a) do not report completion of homework assignments or b) are unable to determine if the homework was done as instructed on a scheduled basis or whether answers were recorded right before the behavioral therapy session.<sup>40,41</sup> We asked participants to complete daily exercises as opposed to weekly or biweekly sessions, and we were able to track compliance in real-time.

Furthermore, RELAXaHEAD focus group participants<sup>31</sup> stated that while the RELAXaHEAD app sought to deliver behavioral therapy in a time efficient manner (method would decrease the amount of time spent traveling to and attending in-person treatments), they still had other competing time commitments and had difficulty finding time in the day. Many participants expressed that the PMR therapy was only made a priority on days that their headache attacks were severe, even though the therapy is introduced as a preventative intervention for daily use to reduce the frequency and severity of headache attacks. Thus, the expected level of effort may have been too burdensome for some participants to do on a regular basis.

### Strengths

Strengths of the study were that participants were required to meet only once in person for the enrollment session; all follow-up data was collected via phone or email. When patients were recruited into the study, they often expressed that they did not have the time to meet multiple times in-person but were happy to answer phone calls and emails. Further, we were able to recruit an ethnically diverse patient population. (Table 1)

### Limitations

Most participants recruited from the study received care at MS Centers in one medical system in the greater New York City region. We did not randomize study subjects based on factors such as migraine disability. Unfortunately, while the baseline average MIDAS scores

indicate that both groups were severely disabled, the PMR group's MIDAS score was still significantly higher than the MUC baseline MIDAS score. In the future, block randomization by MIDAS might help to prevent this between group asymmetry. As discussed above, we had significant difficulty reaching participants over time, and this has become a known issue with longitudinal surveys; research has found that even in large population based longitudinal studies, overall nonresponse and nonresponse due to refusals have increased over time.<sup>42</sup> Further assessments of how to have continued engagement in taking survey assessments need to be done.

## Future Work

Future work should examine other behavioral modalities for MS related pain. In a single center RCT examining telephone-based CBT to telephoned based education to address three common symptoms in MS, both groups were responders (>50% reduction in 1+ symptoms-fatigue, pain interference or depression severity) and these responses were maintained at both 6 months and 12 months. A single center RCT of mindfulness based cognitive therapy (MBCT), CBT and usual care using videoconferencing technology is already underway.<sup>43</sup> Future work should examine whether self-efficacy and locus of control might predict those who might engage more with such behavioral interventions.<sup>36</sup> The work should also target improved mHealth engagement. A mixed methods study of 12 patients with MS explored MS specific needs for MS health solutions, perceived barriers to adaptation and motivators for adaptation of mHealth tools for MS. Participants stated desired mHealth features as follows: (1) activity tracking, (2) incentives for completing tasks and objectives, (3) customizable goal setting, (4) optional sociability, and (5) game-like attitude among others.<sup>44</sup> Essentially, researchers found similar results to the results of our RELAXaHEAD focus group results with non-MS migraine subjects.<sup>31</sup> With better engagement, perhaps using the power of behavioral economics e.g. gamification,<sup>45</sup> better follow-up data may be collected to better determine efficacy.

Importantly, future work should capitalize on the role of technology in bringing patients with MS pain together to enable more social support during the process of acquiring behavioral therapy skills. We found in focus groups conducted of our participants that they would like a social platform to engage with others. Other researchers drew similar conclusions as the authors of a mixed methods paper on MS and mHealth solutions said, "Engaging with others with MS was easier for participants with MS because they felt less conscious about their limitations; however, it also served as a reminder of the uncertain progression of the condition. Most participants preferred to avoid discussion of MS and staying away from health-related topics. This aversion should be kept in mind when designing...interventions that include socialization features."<sup>44</sup>

## 5. CONCLUSIONS

There is interest in scalable accessible forms of behavioral therapy to treat migraine and MS related pain in patients with MS and comorbid migraine. Similar to prior studies, a significant minority were willing to practice the PMR at least twice weekly. Follow up was challenging but those reached indicated that they appreciated the PMR and would

recommend it to others. Future work should focus on engagement and should more critically look at efficacy.

## Supplementary Material

Refer to Web version on PubMed Central for supplementary material.

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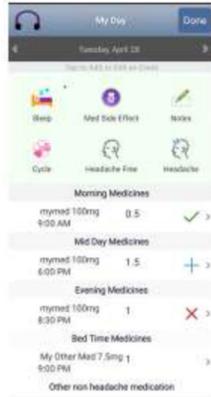
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### Highlights

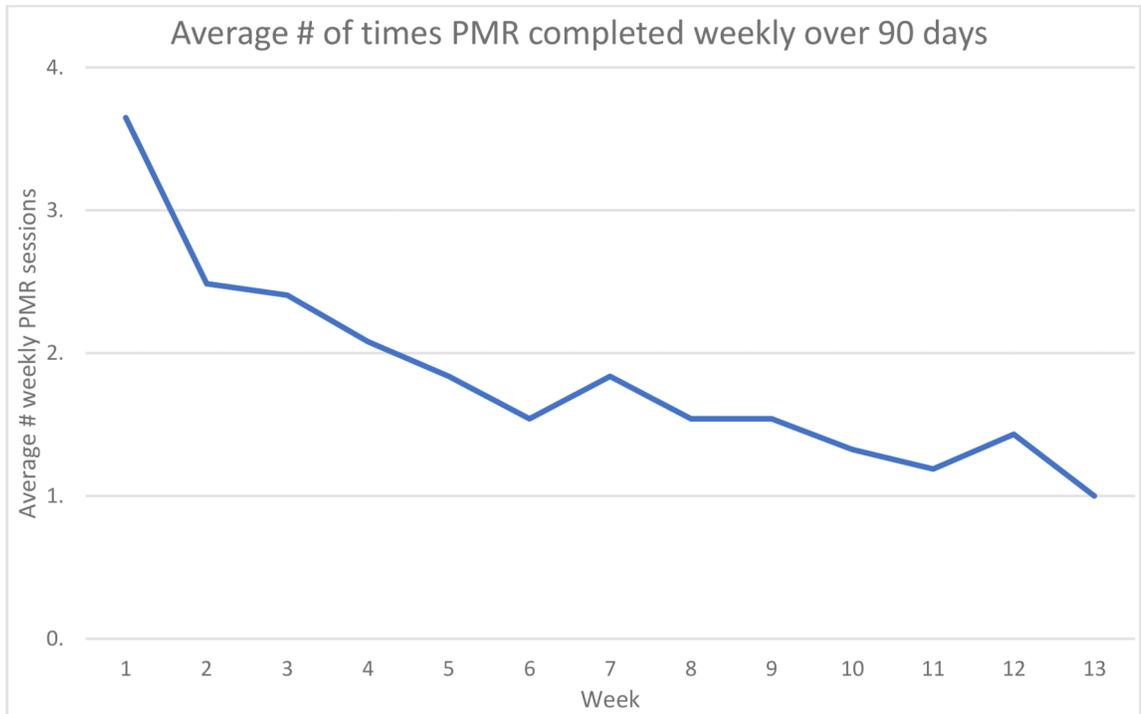
- There is significant interest for smartphone based behavioral therapy trials.
- Patients will use smartphone-based behavioral therapies in a time limited amount.
- Future research should investigate best practices for maintaining engagement.

# RELAXaHEAD Screenshots

Left: Diary Features; Right: Progressive Muscle Relaxation (PMR) screen with picture



**Figure 1:**  
RELAXaHEAD application



**Figure 2:**  
PMR attrition by week over initial 90-day period

**Table 1:**

**Inclusion and Exclusion Criteria**

<b>Inclusion Criteria</b>	<b>Exclusion Criteria</b>
4+ headache days a month	Cognitive deficits or other physical problem with the potential to interfere with behavioral therapy
Meets migraine criteria per International Classification of Headache Disorders (ICHD)-3b, <sup>46</sup>	Opioid or barbiturate use 10+ days a month; Alcohol or other substance abuse
Speaks English	Have done PMR, cognitive behavioral therapy, biofeedback, or other relaxation therapy for migraine in the past year
Owens a smartphone	Does not own a smartphone
Willing to use a smartphone application for migraine treatment	Unable or unwilling to follow a treatment program that relies on written and audio file material

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**Table 2:**

**MS-Migraine Participant Demographics, Headache Characteristics, Prior Healthcare and Intervention Methods**

<b>Participant Information</b>	<b>PMR Treatment Arm (n=34)</b>	<b>Control Arm (n=28)</b>	<b>p-value</b>	<b>Total Participants (n=62)</b>
Sex, n(%)			0.897	
<i>Male</i>	4 (12%)	3 (11%)		7 (11%)
<i>Female</i>	30 (88%)	25 (89%)		55 (89%)
Current Age (years)			0.319	
<i>mean ± sd (min-max) median [IQR], n</i>	38.2 ± 10.4 (22–69), 38 [30.75 – 45.25], n=34	41.2 ± 13 (21–73) 39 [31 – 50], n=27		39.5 ± 11.6 (21–73) 38 [31 – 47], n=61
Ethnicity, n(%)			0.414	
<i>Hispanic or Latino</i>	10 (29%)	11 (39%)		21 (34%)
<i>Not Hispanic or Latino</i>	24 (71%)	17 (61%)		41 (66%)
Race, n(%)			0.581	
<i>White</i>	17 (49%)	11 (41%)		28 (45%)
<i>Black/African American</i>	10 (29%)	9 (33%)		19 (31%)
<i>other races</i>	7 (20%)	7 (26%)		14 (23%)
<i>unknown</i>	1 (3%)	0		1 (2%)
<b>Past Medical History:</b>				
Overlapping Pain Conditions, n(%)				
<i>Chronic back pain</i>	19 (56%)	16 (57%)	0.921	35 (56%)
<i>Arthritis</i>	5 (15%)	6 (21%)	0.523	11 (18%)
<i>Fibromyalgia</i>	1 (3%)	2 (7%)	0.585	3 (5%)
<i>Irritable bowel syndrome</i>	4 (12%)	6 (21%)	0.326	10 (16%)
Self Reported Psych History, n(%)				
<i>Anxiety</i>	21 (62%)	11 (39%)	0.078	32 (52%)
<i>Depression</i>	19 (56%)	16 (57%)	0.921	35 (56%)
<b>Medication Usage:</b>				
Prior medication usage, n(%)				
<i>Migraine Preventive Medications</i>	23 (68%)	12 (43%)	0.050	35 (56%)
<i>Botox (botulinum toxin)</i>	3 (9%)	6 (21%)	0.277	9 (15%)
<i>Opioids</i>	13 (38%)	9 (32%)	0.618	22 (35%)
<i>Triptans</i>	14 (41%)	9 (32%)	0.464	23 (37%)
<i>Migraine Abortive Medications</i>	34 (100%)	27 (96%)	0.452	61 (98%)
<b>Positive Family History of Headache</b>	19 (56%)	14 (50%)	0.644	33 (53%)
<b>Headache Characteristics<sup>a</sup></b>				

Participant Information	PMR Treatment Arm (n=34)	Control Arm (n=28)	p-value	Total Participants (n=62)
Age to first have headaches regularly	18.6 ± 9.7 (3–43), 16 [12.5–25], n=33	22 ± 12.8 (6–58) 20 [12–32], n=27	0.245	20.1 ± 11.3 (3–58) 16.5 [12–29.5], n=60
Average number of Headache Days/month	13 ± 8.3 (5–30), 9.5 [6–17.75], n=34	12.7 ± 8.8 (5–32) 8 [6–17.25], n=28	0.885	12.9 ± 8.4 (5–32) 9 [6–17.25], n=62
Average pain intensity (0–10 pain scale)	7.1 ± 1.6 (3–10), 7 [6–8], n=34	6.9 ± 1.5 (4–9) 7 [5.25–8], n=28	0.559	7 ± 1.5 (3–10) 7 [6–8], n=62
MIDAS (Sum of the first 5 questions)	42.9 ± 36.9 (2–140), 30 [17.25–59.25], n=34	34.6 ± 42.9 (0–177) 14.5 [6–62.75], n=28	0.416	39.2 ± 39.6 (0–177) 26.5 [8.5–62.25], n=62
<i>Little or no disability (0–5)</i>	2 (6%)	6 (21%)		8 (13%)
<i>Mild disability (6–10)</i>	2 (6%)	6 (21%)		8 (13%)
<i>Moderate disability (11–20)</i>	6 (18%)	4 (14%)		10 (16%)
<i>Severe disability (21+)</i>	24 (71%)	12 (43%)		36 (58%)
<b>MS Characteristics <sup>a</sup></b>				
Age to first develop symptoms of MS	26.8 ± 10 (8–50), 27 [18–32.5], n=33	27.9 ± 9.1 (14–52) 27 [21–31], n=28	0.658	27.3 ± 9.6 (8–52) 27 [19.5–32], n=61
Age of MS diagnosis	31 ± 10.2 (13–50), 31 [21–39.25], n=34	31.8 ± 10.1 (16–56) 30 [24.25–39], n=28	0.782	31.4 ± 10.1 (13–56) 30.5 [23.5–39], n=62
MOS PES Scores	19 ± 10.2, 19, (6–28)	16 ± 7, 18, (6–28), n=27	0.198	17 ± 7, 19, (6–28), n=61
<b>MS Symptoms, n(%)</b>				
<i>fatigue</i>	33 (97%)	26 (93%)	0.585	59 (95%)
<i>weakness</i>	31 (91%)	27 (96%)	0.620	58 (94%)
<i>numbness</i>	30 (88%)	25 (89%)	0.999	55 (89%)
<i>cognitive decline/brain fog</i>	23 (68%)	22 (79%)	0.337	45 (73%)
<i>difficulty walking</i>	25 (74%)	20 (71%)	0.854	45 (73%)
<i>bowel issues</i>	14 (41%)	14 (50%)	0.487	28 (45%)
<i>bladder issues</i>	21 (62%)	18 (64%)	0.838	39 (63%)
<i>speech difficulty</i>	19 (56%)	21 (75%)	0.117	40 (65%)
<i>depression</i>	26 (76%)	18 (64%)	0.293	44 (71%)
<i>emotional changes</i>	25 (74%)	21 (75%)	0.895	46 (74%)
<b>Psychiatric Screens <sup>a</sup></b>				
PROMIS Depression (sum)	53.2 ± 9.4 (33.5–70.3), 55.1 [46.5–59.5], n=27	48.7 ± 10.5 (40–68.1) 42.7 [40–59.2], n=24	0.115	51.1 ± 10.1 (33.5–70.3) 49.7 [41.1–59.5], n=51
PROMIS Anxiety (sum)	54.2 ± 9.8 (34–70), 56.6 [50.7–60.1], n=27	47.7 ± 10.5 (36.7–70.7) 46.6 [38.1–52.8], n=24	0.025	51.1 ± 10.6 (34.3–70.7) 50.7 [40.2–60.1], n=51
Previously visit to the Emergency Department for headaches, n(%)	0.612			
<i>No visits to the ED</i>	19 (56%)	16 (57%)		35 (56%)
<i>1 visit</i>	5 (15%)	2 (7%)		7 (11%)
<i>2 visits</i>	5 (15%)	3 (11%)		8 (13%)
<i>3 or more visits</i>	5 (15%)	7 (25%)		12 (19%)

<b>Participant Information</b>	<b>PMR Treatment Arm (n=34)</b>	<b>Control Arm (n=28)</b>	<b>p-value</b>	<b>Total Participants (n=62)</b>
<b>Previous behavioral therapy for migraine, n(%)</b>				
Combined	6 (18%)	1 (4%)	0.116	7 (11%)
<i>Cognitive Behavioral Therapy</i>	5 (15%)	1 (4%)	0.336	6 (10%)
<i>Biofeedback</i>	1 (3%)	0	0.653	1 (2%)
<i>Progressive Muscle Relaxation</i>	3 (9%)	0	0.272	3 (5%)

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**Table 3:**

MIDAS scores for participants (n=44) who completed both the MIDAS questionnaire at baseline and at 6-month follow up:

MIDAS scores	All participants (n=44)	PMR (n=23)	Control (n=21)	p-value
Initial Questionnaire <i>Avg, St. Dev, Median, (Min-Max)</i>	41+/- 44, 25, (0-177)	46+/-42, 28, (2-140)	35+/-46, 14, (0-177)	0.4117
6 Month Follow Up <i>Avg, St. Dev, Median, (Min-Max)</i>	29+/-43, 9.5, (0-181)	41+/-52, 19, (0-181)	16+/-25, 7, (0-106)	0.0519
Difference	-8 +/-43, -4, (-177,100)	-4 +/-49, -4,(-100,79)	-19.5 +/-50,-2, (-177,59)	0.3363

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**Table 4:**

MOS PES scores for 32 (32/62, 52%) participants who completed both baseline and 3 - month follow up.

MOS PES scores	All participants (n=32)	PMR (n=14)	Control (n=18)	p-value
Initial Questionnaire <i>Avg, St. Dev, Median, (Min-Max)</i>	16+/-7, 17, (6-25)	18+/-5, 18, 6-25	15+/-7, 16, (6-25)	0.1855
3-month Follow-Up <i>Avg, St. Dev, Median, (Min-Max)</i>	12+/-6, 11.5, (5-24)	12+/-5, 11, (5-20)	12+/-6, 12, (5-24)	1
Difference	-2 +/--5,-0.5, (-12,10)	-3 +/--5,-2 (-10,3)	-0.4 +/-- 5, 0, (-11,10)	0.1491

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**Table 5:**

Number of MS Patients in Intervention Arm with Qualitative Responses in Follow Up Call

<b>Follow Up Call</b>	<b>Number of Patients Reached</b>
48 – 72 Hour	29 (85.3%)
1 Month	15 (44.1%)
2 Months	9 (26.5%)
3 Months	11 (32.4%)
6 Months	9 (26.5%)

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**Table 6:**

Qualitative Responses to Follow-up Questions

Follow Up Question	48–72 hrs		1mth		2mth		3mth		6mth		Total Over All Follow Ups	
What do you think of the relaxation therapy?												
N/A- has not used the app often	1/29	3%	2/15	13%	1/9	11%	0	0%	0	0%	4/73	5%
Positive	20/29	69%	9/15	60%	4/9	44%	10/11	91%	5/9	56%	48/73	66%
Neutral/Unsure/Mixed Feelings	7/29	24%	3/15	20%	2/9	22%	1/11	9%	4/9	44%	17/73	22%
Negative	1/29	3%	1/15	7%	2/9	22%	0	0%	0	0%	4/73	4%
<i>Total Participants Reached (n=34)</i>	<i>29/34</i>	<i>(85%)</i>	<i>15/34</i>	<i>(44%)</i>	<i>9/34</i>	<i>(26%)</i>	<i>11/34</i>	<i>(32%)</i>	<i>9/34</i>	<i>(26%)</i>	<i>73/170</i>	<i>43%</i>
What obstacle(s) have you encountered in doing the therapy as recommended?												
App difficulties	3/29	10%	2/15	13%	0	0%	1/10	10%	1/10	10%	7	10%
Boring	1/29	3%	0	0%	0	0%	0	0%	0	0%	1	1%
External factors interfere	1/29	3%	2/15	13%	2/9	22%	0	0%	1/10	10%	6	9%
Falls asleep with therapy	2/29	7%	1/15	7%	1/9	11%	0	0%	0	0%	4	6%
Forgets to do the PMR	1/29	3%	5/15	33%	1/9	11%	1/10	10%	0	0%	8	11%
Not relaxing or uncomfortable	1/29	3%	1/15	7%	0	0%	0	0%	1/10	10%	3	4%
N/A	1/29	3%	0	0%	0	0%	0	0%	1/10	10%	2	3%
None	12/29	41%	3/15	20%	3/9	33%	4/10	40%	3/10	30%	25	36%
Scheduling/Routine	1/29	3%	0	0%	1/9	11%	0	0%	1/10	10%	3	4%
Time commitment	5/29	17%	1/15	7%	1/9	11%	1/10	10%	0	0%	8	11%
Wifi	1/29	3%	0	0%	0	0%	2/10	20%	0	0%	3	4%
Dislikes Length of Session	0	0%	0	0%	0	0%	1/10	10%	0	0%	1	1%
Recordings are repetitive	0	0%	0	0%	0	0%	0	0%	1/10	10%	1	1%
Too emotional to use the app	0	0%	0	0%	0	0%	0	0%	1/10	10%	1	1%
<i>Total Participants Reached (n=34)</i>	<i>29/34</i>	<i>(85%)</i>	<i>15/34</i>	<i>(44%)</i>	<i>9/34</i>	<i>(26%)</i>	<i>10/34</i>	<i>(29%)</i>	<i>10/34</i>	<i>(29%)</i>	<i>73/170</i>	<i>43%</i>
Would you recommend the therapy to others?												
Yes	22/28	79%	14/15	93%	8/9	89%	9/10	90%	8/8	100%	61/70	87%
No	0	0%	0	0%	0	0%	1/10	10%	0	0%	1/70	1%
Unsure/Neutral	2/28	7%	1/15	7%	1/9	11%	0	0%	0	0%	4/70	6%
N/A - has not done therapy long enough	4/28	14%	0	0%	0	0%	0	0%	0	0%	4/70	6%
<i>Total Participants Reached (n=34)</i>	<i>28/34</i>	<i>(82%)</i>	<i>15/34</i>	<i>(44%)</i>	<i>9/34</i>	<i>(26%)</i>	<i>10/34</i>	<i>(29%)</i>	<i>8/34</i>	<i>(24%)</i>	<i>70/170</i>	<i>(41%)</i>

**Table 7:**

Representative Responses to Follow Up Questions

Follow Up Responses	Representative Quotes
What do you think of the relaxation therapy?	
N/A- infrequent or no use of the app	Haven't been able to use app because of eviction and had to change address.
Positive	"It's really good, it relaxes me and puts me to sleep
	it's cool. it's similar to mindfulness, really relaxing, I like it
	I like it; it's good to stop for a few minutes and not focus on everything. Easier to make it through the short one
	I like the relaxation sessions; it helps with the pain and with my anxiety.
Neutral/Unsure/Mixed	It helps calm nerves but doesn't help headaches.
	Relaxing but hard to relax when something more internal.
	It's nice doesn't know if it helped much but enjoyable.
	I like it a lot; but other kinds of exercise give me better results.
Negative	It's ok. Not for me. Not really helpful, but it is okay.
Negative	Have a lot going, so still get stress out even if used it.
What obstacle have you encountered in doing the therapy as recommended?	
App difficulties	Sometimes, would forget the sleep time and can't tell the exact time fall asleep.
Boring	She finds it a little boring.
External factors interfere	Holidays interfered with ability to keep up with therapy.
Falls asleep with therapy	Difficult to find the time and sometimes feels asleep.
Forgets to do the PMR	Forgetfulness.
Not relaxing/uncomfortable	Uncomfortable to sit for that length of time.
N/A	N/A hadn't started yet.
Routine/Schedule	Hard to create that routine on a daily basis.
Time commitment	A little hard to do it some days time-wise.
Wifi	None (sometimes internet connectivity is an issue)
Dislikes Length of Session	Do not have patience to do full 15 minutes, and sometimes sitting for 15 minutes is not always so comfortable.
Recordings are repetitive	Variation in the recordings would be great; it gets very repetitive.
Too emotional to use the app	Too emotional to use the application right now.
Would you recommend the therapy to others?	
Yes	Yes, would recommend to others. Do it for other pains too.
No	No.
Unsure/Neutral	Not sure. Right now, neutral.
N/A - has not done therapy long enough	Too early to tell.